



Bamboo extends footprint in ANZ

UK SME Bamboo Technology Group recently became the largest provider of Prisoner Transportation and Custody Case Management systems across Australia and New Zealand. Following the successful provision of this solution to Ventia in their Western Australian operations over the past four years, Bamboo's ePEMS (electronic Prisoner Escort Management System) will now be deployed across the State of South Australia.

ePEMS is a cornerstone of Ventia's Prisoner Transportation and Court Custody solution. It enables the simple capture of key datasets across a number of service lines and locations, helping the organisation:

- ▶ Manage key risks
- ▶ Report events and incidents in real time
- ▶ Integrate with key stakeholder systems
- ▶ Analyse trends and effectively manage changes in demand
- ▶ Effectively roster the operational workforce
- ▶ Accurately invoice the client for the representative volume of work undertaken.

Underpinned by strict information security standards and protocols, ePEMS securely holds data on every transaction and activity relating to each prisoner movement and supervision in custody. Furthermore, ePEMS can also be configured to provide live access to clients and stakeholders further enabling effective multi-agency planning.

The origins of ePEMS date back to the late 1990's in the United Kingdom where the system was rolled-out to manage the first privately outsourced services of this kind. In addition to be deployed in the Justice sector, ePEMS has also been adapted to deliver case management to Immigration escorting operations.

The latest win in South Australia cements Bamboo's position as a leader in this market. Ventia's Executive General Manager for Social Infrastructure, Rhys Barker comments that *'Bamboo as the case management platform provider was the standout option for this opportunity in South Australia. We believe it is a vital component of our offering. ePEMS has been a stable and dependable part of our operations in Western Australia for over four years, providing a solid reference point for our South Australian solution.'*

Lorrin White, CEO for Bamboo Technology Group states *'we are grateful to Ventia for trusting us to help them deliver another critical state-wide service in Australia. Our partnership grows from strength to strength, and we look forward to working on more opportunities in this region over the next few years.'*

Bamboo continues to develop this solution and work more widely across both justice and immigration sectors as organisations look towards more agile and future-proof data management and reporting systems. Their position as market leader in providing these solutions is testament to a team and organisation not willing to stand-still and determined to provide the best service and systems to their customers. With this approach to their partnerships, there is a strong expectation that they will continue to evolve and grow as key markets demand more from their data and systems.